



Poland,  
Zachodniopomorskie,  
Szczecin



wojciech.szymbor  
@kebel.space

## PROFESSIONAL GOAL:

My professional and personal goal is to work as a programmer. Since elementary school, when I discovered my passion for IT, I have continuously striving to achieve this goal—first out of pure interest, and later professionally.

## TECHNOLOGIES:

Docker                      Bash  
Easypanel                  CMD  
GitLab

# WOJCIECH SZYMBOR

## EXPERIENCE:

### April 2023 -> Present

Junior Customer Service and Technical Support  
Specialist • home.pl

Tier 1 technical support, sales of hosting and domain services.  
My responsibilities included:

- Log verification and analysis: IMAP, SMTP, POP3, Postfix.
- Matching services to customer needs based on technical parameters and explaining complex product details in clear, simple language.
- Basic troubleshooting for WordPress CMS.

### November 2022 -> April 2023

Customer Advisor / Sales Consultant • Media Expert

In-store customer assistance advising on the selection of IT equipment and home appliances.

## EDUCATION:

### Centrum Nauki i Biznesu "Żak" Sp. z o.o.

Incomplete secondary education.  
12/2021 - 12/2022

### Zespół Szkół Elektryczno-Eletronicznych

09/2018 - 12/2021

## SKILLS:

- Linux System Administration: Independent server management and configuration.
- Service Deployment & Maintenance: Configuration of applications such as NextCloud, OpenWebUI, Matrix Synapse, WireGuard, and game servers.
- General IT Knowledge: Broad knowledge of software-related topics.
- Technical Communication: Ability to clearly explain complex IT concepts to non-technical individuals.